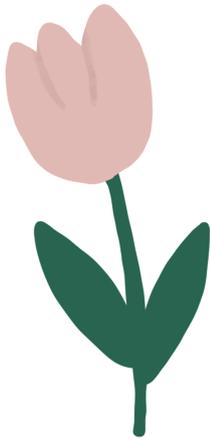


MARCH 2026



ROWLANDS CASTLE SURGERY NEWSLETTER



Welcome to the **spring** edition of your surgery newsletter.

SURGERY STATS



In January....
We booked 2,233
appointments.
68% were face to face
23% were telephone

31 Appointments were not
attended in January.

This is equal to 13 hours of
practitioner time that could
have gone to someone else.

If you are unable to attend,
always cancel your
appointment.

STAFF NEWS

We are delighted to WELCOME our new Lead Receptionist Jenny who started with us the beginning of February. She has previous experience working within a GP practice and NHS and will be a great asset to our team.

NHS FAMILY AND FRIENDS QUESTIONNAIRE

Thank you for completing an NHS family and friends questionnaire when you have had an appointment with us. Your comments are really valuable to us and shared with all staff members. Here is just a selection of the feedback we have had recently.

"As always here, I felt listened to and that my conditions were taken seriously."

"The nurse was extremely helpful."

"Appointment was prompt and the phlebotomist was very kind and friendly."

*"Ability to speak to a receptionist and obtain an appointment the same day.
MARVELLOUS, THANK YOU"*

*Thank
You*

Complete the NHS Family and Friends Questionnaire and tell us about your experience at the surgery.

Visit our website:

www.rowlandscastlesurgery.co.uk/our-practice

SPRING COVID VACCINATIONS 2026

Our Spring covid vaccination programme is due to start on 13.4.26. Invitations to those who are eligible will be sent out via text with a self booking link.

Eligibility:

Adults aged 75 years and over
Residents in care homes for older adult's
Immunosuppressed individuals

We are running clinics on the current dates:

14.4.26 - Afternoon

16.4.26 - Afternoon

17.4.26 - Afternoon

21.4.26 - Afternoon



NHS HEALTH CHECKS

AGED 40-74

Even though you might be feeling great, if you're over forty you may be at risk of heart disease, stroke, kidney disease, diabetes or dementia.

A FREE NHS Health Check can help you reduce these risks and make sure you stay healthy.

Please contact the surgery to arrange an appointment.



We have Easy Read leaflets and Large Print Leaflets available as well.



Stay in control of your child's health
Download the Healthier Together App from the App Store
or Google Play.



Have you registered with the NHS APP?

For more information visit:

<https://www.nhs.uk/nhs-app/>



nhs.uk

NHS App

Use the NHS App to view your health information and manage your healthcare online using a phone, tablet or computer.

 nhs.uk

IF YOU HAVE PROBLEMS READING THIS NEWSLETTER AND WOULD LIKE IT
IN LARGER PRINT PLEASE LET OUR RECEPTIONIST KNOW.

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