

ROWLANDS CASTLE SURGERY NEWSLETTER



Welcome to the autumn edition of
your surgery newsletter.

Staff News



Since our last newsletter, we have some new additions to our team, in the form of 2 Paramedics, 1 First Contact Physio and a GP Assistant. These roles are part of the East Hants Primary Care Network and therefore work across 6 practices. They have already made a really positive impact on the surgery and many patients have already benefited from their expertise.

The Paramedics hold their own clinics here at the surgery and see patients who require on the day assessment/treatment and are supported by the GP at all times.

The First Contact Physio (FCP) is for patients with aches and pains, but please be aware that the role of this FCP is to advise and signpost and not for ongoing treatment.

The GP Assistant is part of our admin team, helping with day to day tasks across the surgery.

Welcome to:

Kevin Lindsay - Paramedic.

David Tyler - Paramedic.

Jerry Jacob - First Contact Physio.

Emma Hill - GP Assistant.

Rowlands Castle Surgery is TOP of the 2023 GP Survey



93.7% of the 118 respondents described their overall experience of the Rowlands Castle Surgery as “good” or “very good”, which meant we came TOP by the percentage of people who rated the service as good or very good in Hampshire and the Isle of Wight.

To view the article in the Portsmouth News, click here:
<https://www.portsmouth.co.uk/health/gp-rankings-hampshire-the-top-10-gp-practices-in-hampshire-and-the-isle-of-wight-according-to-patients-4282083>

Thank you to all our patients and our whole team!

MACMILLAN CAKE SALE FUNDRAISER



**MACMILLAN
CANCER SUPPORT**

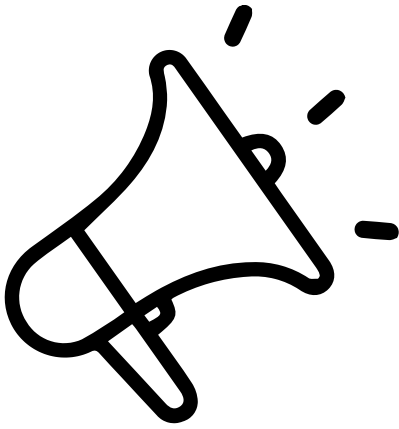
Thank you to everyone who contributed to our Macmillan Cake Sale which took place on Saturday 7th October during our Flu/Covid vaccination clinic.

With your generous donations and delicious cakes, we raised £210!



Stay in control of your child's health
Download the Healthier Together App from the App Store or Google Play.





HAVE YOUR SAY

Complete the NHS Family and Friends Questionnaire and tell us about your experience at the surgery.

Visit our website:

www.rowlandscastlesurgery.co.uk/our-practice

Christmas Cake Raffle

A member of our Patient Group has baked a lovely Christmas Cake and we are selling raffle tickets in aid of the Rosemary Foundation this year.

This is the third cake we have raffled in aid of charity over the Christmas period (thank you Liz). It is on display in the surgery reception area and looks and smells delicious so please ask at reception for a ticket and good luck.



Not gluten free - Contains nuts (on top)
Not alcohol free - plenty of brandy!!
£2.00 per ticket.

We will draw the lucky winner on the 15th Dec.

Are you a Veteran?



**Armed Forces veteran
friendly accredited
GP practice**

We are proud to be a Veteran friendly GP practice. If you have ever served in the UK armed forces, please let us know so we can best support your care needs. Veterans are defined as anyone who has served for at least one day in Her Majesty's Armed Forces (Regular or Reserve) or Merchant Mariners who have seen duty on legally defined military operations.

Have you registered with the NHS APP?
For more information visit:
<https://www.nhs.uk/nhs-app/>



NHS App and your NHS account

Download the NHS App, or open the NHS website in a web browser, to set up and log in to your NHS account. Owned and run by the NHS, your NHS account is a simple and secure way to access a range of NHS services online.

 [nhs.uk](https://www.nhs.uk)

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IN LARGER PRINT PLEASE LET OUR RECEPTIONIST KNOW.

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